

Valerus 18.2 Webinar October, 2018

Q. Is there training available?

A. Yes, we offer an introduction course on Valerus 18.2. Vicon has an online training portal you can access through our website to review our course catalog.

Q. Do I have to buy the analytics tools as a package?

A. The analytics tools suite is set up in a way that allows you to choose the specific tools for your system. It allows a selective way to assign different analytics to different channels.

Q. Does SmartAnalytics fully integrate with the Valerus VMS?

A. Yes it does; it connects to Valerus to pull video and sends events back to it.

Q. Can multiple rules be applied to one camera?

A. Yes, that is supported.

Q. Can you search on more than 1 camera at a time?

A. Yes you can, as was shown in the store example.

Q. If I am a PRO user of Valerus how do I upgrade to the ENTERPRISE tier?

A. A tier upgrade is easily done by purchasing the upgrade licenses (*different path depending if you have UPP or not*); when Vicon updates the license, the VMS is reactivated.

Q. Is the ability to playback recorded video effected if NVR failover is triggered?

A. No it is not. Not only does the playback continue working, it is automatically routed from the correct NVR without the user needing to switch between primary and secondary NVRs.

Q. How many NVRs can a single failover NVR cover? Are there any limitations?

A. There is no technical limitation, but it depends on the level of failover coverage the user defines.

Q. What are system requirements for a failover NVR?

A. The same requirements for a standard NVR apply to the failover one.

Q. What type of events would trigger a failover?

A. The failover NVR monitors the NVRs in its cluster and will identify that the NVR service is responding (*whether it's a software issue or a computer failure*) and will initiate the failover.

Q. So this version only supports a 3rd stream or can there be more added?

A. Currently it is optimized for triple stream support but does allow adding additional ones.

Q. Is there any support for Mac OS X for Valerus player?

A. No there is not yet, but this is a feature on our road-map for development.

Q. Is this an upgrade on the current version or is this an added cost with these features?

A. Like any Valerus version released, anyone can upgrade their system and use the latest code, including bug fixes and enhancements. The new features will only be enabled if you have an active UPP; otherwise they remain disabled. Note that for both analytics and failover, there is also a need to upgrade the license tier to ENTERPRISE.

Q. Since you showed Heat maps, does Valerus now have device maps?

A. Not yet; the interactive maps feature will be available in our next version at the beginning of 2019.

Q. The V842D camera does not have specs on the website. Is this available?

A. This camera (*the 2MP micro-dome*) is in the final stages of documentation and release and will be published soon.

Q. Can you allow us to select failing 2 or more NVRs to a failover just at a reduced recording timeframe?

A. When the failover NVR takes over, it replicates all the original NVR's database and can do that only to a single NVR at a time.

Q. Is there a limit on the number of cameras per Analytics Server?

A. Yes there is; the PC running the analytics software has limited resources, which dictates the number of channels it can handle. The actual number depends on the way it is installed (*on an NVR or dedicated PC, etc.*) and will be part of the design recommendation made by the Vicon technical sales team.

Q. What is minimum camera model compatible with Valerus?

A. Valerus is an ONVIF-based solution and will work with ONVIF supported cameras; keep in mind the model or firmware differs between manufacturers.

Q. Does business intelligence features need an additional license?

A. Yes it does, this is an added license in the SmartAnalytics suite, so you may choose to purchase it or not.

Q. We have 18.1, did you say 18.2 is coming in January?

A. 18.2 is the version covered in this webinar, and it has already been released and is available for download on our website.

Q. What is the additional license fee for the analytics?

A. There is no "fixed" price, as there are multiple options for analytics that depend on the exact needs per channel. Vicon sales can assist identifying the required licenses and provide pricing accordingly.

Q. I am presently upgrading my company's system. Are there any options for IP cameras and analog cameras combination to function on Valerus until the analog cameras are phased out?

A. Absolutely! Analog cameras can be connected to Valerus via compatible encoders and will function just the same as IP cameras. Valerus allows mixing IP cameras and analog via an encoder with no operational differences. We also offer a great range of HD analog cameras that might be a good investment until the analog ones are fully replaced.

Q. Does the video get moved to the primary NVR after the recovery from failover?

A. No it does not, the video stays on the failover NVR and Valerus will route to it if trying to playback from that timeframe. The failover NVR manages its own FIFO schedule and can be designed with as much storage as needed to cover the required backup days.