

## Valerus 1.2 Webinar / August 30, 2017

### Q&As

**Q: Is Valerus and VAX integration the only video option for VAX?**

A: VAX integrates with other VMS including our older ViconNet, Milestone, ExacqVision and Digital Watchdog.

**Q: If I purchased the system without a UPP, is it too late to add one?**

A: You can purchase a UPP at any time and we will provide some time extensions to cover you, but the timing is important (how far from original purchase, etc.). Speak to your Vicon sales representative so we can better evaluate what is needed.

**Q: When do you expect to have a migration option from the ViconNet VMS to Valerus?**

A: We are in the process of developing a full migration plan to allow ViconNet users who wish to switch to Valerus to do so under the most attractive terms; we will have more details coming with the end of the year version.

**Q: How many monitors can the Valerus client support?**

A: We have tested up to 6x 4K monitors but it is possible to support more. The difficulty is usually the maximum number of cameras not the monitors.

**Q: Can Valerus run on a Virtual machine?**

A: Yes it can. Valerus is offered on Vicon certified hardware as pre-installed or for download to install on your hardware or VM. Please make sure to allocate the appropriate resources to the VM; we have a great website with this information.

**Q: How can I try Valerus?**

A: You can [download Valerus for free from our website](#). On installation, we provide a 30-day evaluation period with no restrictions and you can also activate it in the free TRY version.

**Q: Are the presentation slides available now or after call?**

A: Yes, the entire webinar as well as the slides can be [downloaded from our website](#).

**Q: Have you gone over how to move a camera from one NVR to another?**

A: Not in this webinar, which focused on the new features in Valerus 1.2. You can find a lot of helpful information in our user manual as well as video tutorials on our [YouTube channel](#).

**Q: Will a Vicon Player have to be installed? Will it require admin permissions to install it?**

A: Yes, a Vicon player will need to be installed as a plugin to the browser. We have built the plugin in a way that will typically not require admin permissions but in some systems where the local user policy is very strict, you may need that.

**Q: Does Valerus work with other access control systems?**

A: Valerus can work with several access control systems through the Events Framework module we discussed. In addition, we provided our API to a few access control companies and we are sure they will announce support of Valerus very soon.

**Q: Can we record video on a NAS (Synology or QNAP)?**

A: As long as the NAS is mapped as a drive to the NVR you can send video to be recorded there. We recommend you carefully design such systems, as NAS has its own performance issues and video is a very demanding resource.

**Q: If I have a system in place including many components running ViconNet 8, how will this mate with new components running Valerus?**

A: We are in the process of developing a full migration plan to allow ViconNet users who wish to switch to Valerus to do so under the most attractive terms; we will have more details coming with the end of the year version.

**Q: Can an existing SAN RAID system be converted over to Valerus and would the NVR (Nucleus) still be needed?**

A: Yes a SAN RAID should be able to provide the same recording services as with ViconNet. The NVR/Nucleus may be needed if ViconNet is also kept, but if a full upgrade to Valerus is done, they may not be needed anymore.

**Q: Do you detect Make, Model and Color of the vehicle?**

A: Vicon integrates with many LPR systems; each has its own strengths and weaknesses, and we support any data they can extract.

**Q: Can VMDC V8.1 integrate to Valerus 1.2?**

A: The short answer is yes. We suggest discussing this with your Vicon [sales representative](#) so we can perform a better evaluation based on your needs.

**Q: Do the Valerus Recording servers and App servers require a separate device license?**

A: No they do not; the entire system is managed under one central license and not on the computer itself.

**Q: Do you have a mechanism for integrators to develop their own plugins or integrate their own hardware?**

A: Yes we do. We offer an API suite allowing to integrate to Valerus.

**Q: Can you remove the existing ViconNet system and install Valerus?**

A: Yes you can. Note that depending on the age and capabilities of the ViconNet hardware in place, some may have to be replaced while some can be updated to run Valerus.

**Q: What is the delay between real time and video displayed in the browser?**

A: We try to keep the latency below 500ms; we are around 300ms at this time.

**Q: Please advise if your ALPR/OCR is ready to read all 50 states, and what other International Countries?**

A: Vicon integrates with many LPR systems, each has its own strengths and weaknesses, and we support any data they can extract.

**Q: Is your License Plate (ALPR) OCR able to read non-reflective license plates?**

A: Vicon integrates with many LPR systems, each has its own strengths and weaknesses, and we support any data they can extract.

**Q: For VAX, what is the maximum number of Card Readers you can support? And what type of card readers do you currently support?**

A: VAX can support any number of doors/readers based on its license. We support any reader that will output Wiegand format.