

Performance Monitor Fix

General Description

Following a problem that is found on some Windows based systems where the Windows performance monitor failed to load and caused ViconNet a memory leak. A mechanism was added so ViconNet will alert the user that the issue exists and instruct him to install this fix.

Included Updates

On ViconNet and VMDC 6.6SP1, if the software detects that the performance counter is not responding, it will present a CFN message advising him of the issue and instruct him to download this fix from the Vicon web site. Until the fix is applied, ViconNet will not access the performance monitor to avoid a memory leak. Note that while performance monitoring is not active ViconNet cannot balance load correctly and this might cause recording issues.

Who Should Install the Hotfix?

This specific hotfix **only** needs to be installed if and when the message informing of an issue with the performance monitor is displayed. There is no need to apply it if the message was not displayed.

Problems that will be seen in production will be fixed there and from our statistics this issue occurs on a very low percentage of systems in the field.

Installation Procedure

- The hotfix needs to be downloaded from Vicon's web site under software download
- Exit the ViconNet / VMDC system to the operating system
- Run the hotfix installation
- Re-run ViconNet / VMDC

Licensing

There is no license required to apply this Hotfix.