



Kollektor Upgrade and RAID compatibility

Upgrade Compatibility of Kollektors for Win2000

Examples of why the machine would require Win2000:

- 1) The Kollektor was originally sold without a RAID and now the customer requires it.
- 2) The Network administrator at the facility will only allow Win2000 on the network

Note: All Kollektor models requiring Win2000 upgrade must first qualify as H/W rev 2.0 or higher. Anything less than rev 2.0 will not be eligible for upgrade.

A double (left) mouse click on the Vicon emblem  in the lower right corner of the KOL main screen will bring up a dialog box that will supply Hardware and Software revision information.

To determine whether the unit is Win98 or 2000:

Cycle power to the unit and watch for the BIOS start up screen. It will indicate the OS.

RAID compatibility

RAID systems cannot be sold "off the shelf" to previously shipped Kollektor customers.

Vicon personnel must perform configuration of Kollektor and RAID device "in house" only as a function of the Vicon Service Dept. This procedure cannot be performed in the field.

In order to be compatible for connection to a RAID device the Kollektor model **MUST** be H/W 2.0 or greater and the Operating System **MUST** be Win2000.

- 1) **If it is determined the Kollektor has H/W 2.0 & Win98, the unit is eligible for return to Vicon for a billable Win2000 upgrade and mapping to a specific RAID sold by Vicon. (This charge will include the installation of a SCSI-160 card)**
- 2) **If it is determined the Kollektor has H/W 2.0 & Win2000, the unit is eligible for return to Vicon for a billable mapping to a specific RAID sold by Vicon. (This charge will include the installation of a SCSI-160 card)**

Please contact your Vicon sales representative at 1-800-348-4266. They can assist you in the return process.