

Meet Valerus 21.1 – The Latest Expansion of Vicon’s Powerful VMS Q&A

Q – What if I want to temporarily block access from a PC (i.e., if an employee is on vacation)?

A - For every added computer, there is a toggle button that allows enabling and disabling access when needed. It is a manual process that can be done by those with authorization to access the appropriate configuration page.

Q – Is the Client Performance Gauge looking specifically at Valerus or the entire client PC performance?

A – The gauge monitors PC performance as a whole, as we know the PC runs multiple functions and is not fully dedicated to Valerus.

Q – You said we can upgrade for free; will that give us all these new capabilities at no charge?

A – Valerus is available for downloads and upgrades at no additional charge. We provide the latest code, bug fixes and enhancements to anyone upgrading. What we do not provide for free are new features in the version, which stay locked with the upgrade. If you purchased the Valerus Upgrade Protection Plan (UPP) and your license is still valid, you will have immediate access to all new features according to your current license tier. Those that do not have a UPP and have the new features locked, they can purchase an ad-hoc unlock at any time (for an additional cost).

Q – Are LPR and Access Control Capabilities built into Valerus? Do I have to pay for them?

A – Valerus does not include the software for these 3rd party softwares. It will first need to be added to Valerus, and will then be recognized by Valerus.

Q – Can I open the Health Dashboard on a dedicated monitor so I can have a constant view to the health of my system?

A – Yes. We even recommend doing so, to have a monitor always dedicated to the awareness of health issues or access to statistical information.

Q – If access is attempted from a computer not on the Access List, what does the user see? Can that page be defined, for example, instructions on how to request access?

A – Currently, there is a warning on the log in screen stating the PC is not authorized. If a specific message is required, we can work with the requester and define the feature together.

Meet Valerus 21.1 – The Latest Expansion of Vicon’s Powerful VMS Q&A (cont.)

Q – Will administrators receive notification (log, email, etc.) when an unauthorized device attempts to access the Valerus VMS?

A – Currently the information is shown on the dashboard health tab. We are planning to add them to the rule engine (for push and email use) and reports soon.

Q – Will Google Chrome work with Valerus?

A – We just added support for Microsoft Edge and are working on thick (desktop) clients for Windows and MAC. We expect to have a cross browser client later next year and it is planned to work on Chrome as well as other browsers.

Q – Is the "Additional Information" box for third party integrations only?

A – At this time it is indeed dedicated to third party system information.

Q – Are there any updates on the HTML5 functionality and when that might be released?

A – We expect to have a cross browser client later next year and it is planned to work on Chrome as well as other browsers.

Q – With respect to system overload, are we concerned with CPU overload or GPU overload?

A – Valerus now is almost only based on CPU, so the gauge is focused on CPU. As we add GPU support in the near future, we will update the gauge to take that into consideration as well. The purpose is to provide a simple indication that will best tell the user what his performance is and when is it overloaded.

Q – Is the map feature available with Google Maps?

A – The Geo maps are using a different, open source platform than Google Maps.

Q – Will you ever add a client for MAC?

A – Yes, a client for MAC along with a desktop client for Windows are expected in the first half of 2022.