

Meet Valerus 21.1 – Streamlining Alarms Management Q&A

Q – If I upgrade to 21.1 will I automatically get the advanced alarms management?

A - Anyone can upgrade to 21.1, but to unlock the new features you're going to need our Upgrade Protection Program (UPP). Even with the upgrade protection program, it's important to point out that certain features are tier based. When it comes to advanced alarms management, it's fully functional in the ENTERPRISE tier; in the PRO tier it has some reduced functionality and finally in the CORE tier it's not available. If you currently have CORE or PRO and you want the full functionality of the Advanced Alarms Management, reach out to your salesperson and find out about upgrading to ENTERPRISE tier.

Q – Is there a limit to the number of alarms that I can program in my system?

A – Theoretically there's absolutely no limit to the number of alarms that you could program in the system, it's simply a matter of the size of the database. But be wary of having so many alarms that alarms become the norm, because once they become the norm nobody pays attention to them.

Q – My performance indicator icon seems to always be yellow or red. What can I do about it?

A – If the system performance indicator is constantly red, it means that particular machine just doesn't have the horsepower to do what you're asking of it. Maybe it's a machine that is not dedicated specifically for Valerus. The best thing that you could do is replace it with a dedicated workstation that's been optimized for use with Valerus.

Q – What if I need an alarm for several plate numbers (unauthorized list)? Do I need to load them one by one?

A – The LPR integration shown in the webinar was a sneak peek into an upcoming product. The mechanism for “lists” hasn't yet been fully developed, so I was using what was currently available. Once development is complete, we will have a dedicated LPR webinar, and at that time I will be able to better answer your question.

Q – Can I export the alarm log in pdf or csv file?

A – The ability to export a list of alarms or events is scheduled for the next release, Valerus 22.2. This will take place in the Search tab, where I demonstrated a query for both events and alarms.