

Roughneck Webinar Q&A

Q - You mentioned shipping; are they available in stock for immediate shipping? What's the lead time?

A - All models are available for immediate shipping with the exception of the Roughneck 5MP, which will be ready for shipping in 2021.

Q - Didn't see PTZs in the lineup – can we expect NDAA-compliant PTZs to be available soon?

A - We will be announcing an NDAA-compliant PTZ very soon.

Q - Does starlight come with all the cameras or do we have to pay more?

A - Starlight color imaging is available in the 2MP Roughneck Pro series domes and bullets. That said, Starlight is not an additional cost on the 2MP—it simply comes with the camera.

Q - Are these cameras and features compatible with the ViconNet program?

A - Yes, these cameras are compatible with ViconNet. Keep in mind, since ViconNet does not support VMS dewarping, the fisheye camera will only appear in its default view.

Q - I was late, sorry if you mentioned this... where are they manufactured?

A - They are primarily sourced from Taiwan.

Q - Will the PTZ have a wiper?

A - We will announce the PTZ separately in the coming weeks and provide more details then!

Q - Do you have to purchase analytics rules separately or do all analytics come out of the box?

A - Analytics are included in all models. The Roughneck Series features standard analytics such as motion detection, while the Roughneck Series Pro offers advanced features such as loitering, intrusion, object left/removed and more.