

Valerus 20 VMS Webinar Q&A



Q: Can a motion detection camera (or any camera) be set to automatically add a bookmark based on varying criteria?

A: Not yet, but with the new events database you can query any event, including motion. In a later version, a visual indication on the timeline for events will be added, similar to a bookmark.

Q: Can the highlight on the map be turned off while a user is viewing it?

A: Yes, that can easily be done by clicking a button on the map toolbar.

Q: Could you make a demonstration of the search of the same item in 4 different videos?

A: We could not demo that during the webinar because we did not set up such an event. To clarify, this will be a search using the AND term; for example, get a list of the events where motion was detected on Camera 1 AND Camera 2 AND Camera 3 AND Camera 4. The report will show the event when all those camera had motion triggered at the same time and allow playing all 4 together.

Q: Do we have multi login option for one user?

A: At this time, the system will allow logging in from different client PCs using the same user credentials. In a very near version, Valerus will provide an alert and a way to track this but will not block users. If the question was more in reference to creating a verified log in, where a user can only log in if another authorized user logs in for him, this is an additional feature we have on the road map.

Q: Export large size video, up to a 100Gb size?

A: The current export method (based on ONVIF standard) does not have a file limit, but it may take time. If the intention is to allow moving data to a remote storage location, this will be handled by the coming auto-archive function.

Q: Have there been any camera driver fixes (for Vicon cameras) so the streams actually line up when selecting the stream to record. Right now, it's difficult to know what stream is correct to select because a lot of times it'll show stream 1 as an option but display the settings of stream 2 and vice versa? Thanks.

A: Question relates to the order of streams listed in the video channel configuration. This has been corrected in this release of version 20.

Q: How long has version 20 been out and have many customers deployed it yet?

A: We have been in the controlled release (*on request*) phase for two weeks now with about 20 sites of various size upgraded and running.

Q: I have received different answers to this questions. In regard to exporting video in Valerus system, does the admin account have the ability to see and remove other account's exports?

A: Every user gets to see his own exports. Admin does NOT see the other users' exports.

Q: Is the map "home" per user and other settings different "per user?"

A: The home position is per map and is not related to the user. All users get the same home position.

Q: It is known that a lengthy password is a stronger password than a short but complex password. Is there a way to enforce a long password instead of a complex password?

A: Not at this time, but we will add it to our wish list.



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Q: What is the size of maps to import?

A: You can import any size and use the "Fit to screen" to make it fill the display area. The optimal size for a 1080P display (*when map is shown in a single tile*) is 1660x795 in case you want to crop it in advance.

Q: The Vicon Player has been the most difficult part of Valerus. Do you have any plans to use HTML-5, which is native to most web browsers today?

A: Yes we do. As we discussed towards the end of the slide show part, we are working on a new player, based on HTML-5, that will be cross browser and cross operating system compatible. There is more to it than a standard HTML-5 player, like the one used for streaming movies, as we have to consider video surveillance functionality like frame-by-frame control and others.

Q: What is the time frame for the "Auto Archiving?"

A: We plan on releasing this feature around mid-year 2020. It is too soon to provide an exact date; we will update as it gets closer to release.

Q: What updates does version 20 present with respect to e-mail alerts?

A: There have been a few fixes to the email alert mechanism (see release notes) but no new functionality added.

Q: Will cell phone support include geotagging so that you can see on a larger map where that video is being taken from?

A: We do plan on doing just that, but it will be in a later version of the mapping that supports the real-time location. The coming release in 2020 will most likely not support it.

Q: Will it be possible to add masking on export?

A: Masking can be shown even today when using the Valerus player, but when exported as a simple MP4 it is not possible to embed it. This requires additional changes that are not scheduled yet.

Q: Will this work at sites that have removed Internet Explorer? We have some hospitals that don't allow it.

A: Sites that do not want to use IE11 may use the Chrome extension we offer at this time. Once the updated player becomes available, we expect any browser may be used.

